

Product Discontinuation Notification – GERSTEL TDU 1

Dear Valued Customer,

This letter serves as formal notification that GERSTEL GmbH & Co. KG has discontinued the production of GERSTEL TDU 1 (Table 1) and UPC for the TDU 1 (Table 2).

Replacement Product:

GERSTEL has successfully launched the TDU 2 | UPC Plus

Table 1: Discontinued Milestones and Dates for the TDU 1

MILESTONE	DEFINITION	DATE
End of Life Announcement Date	The date of the document that announces the end-of-sale and end of life.	January 1, 2016
End of Sale Date	The last date to order the product through GERSTEL and its partners. The GERSTEL TDU 1 is no longer available for sale after this date.	December 31, 2016
Last Ship Date	The last possible shipping date.	December 31, 2016
Last Date of Support	The last date to receive applicable service and technical support as entitled by warranty terms and conditions. After this date, all support services for GERSTEL TDU 1 are "best effort" only, and the product becomes obsolete.	December 31, 2020


Table 2: Discontinued Milestones and Dates for UPC for the TDU 1

MILESTONE	DEFINITION	DATE
End of Life Announcement Date	The date of the document that announces the end-of-sale and end of life.	January 20, 2014
End of Sale Date	The last date to order the product through GERSTEL and its partners. The GERSTEL UPC is no longer available for sale after this date.	January 20, 2014
Last Ship Date	The last possible shipping date.	January 20, 2014
Last Date of Support	The last date to receive applicable service and technical support as entitled by warranty terms and conditions. After this date, all support services for GERSTEL UPC are "best effort" only, and the product becomes obsolete.	January 20, 2014

If you have any questions, please contact your sales representative or GERSTEL Technical Support.

We thank you for your understanding and look forward to supporting your critical challenges with GERSTEL automated solutions for sample preparation and introduction.

Sincerely,


Robert Collins, President
GERSTEL Inc.